

Winter Storm Enzo Resources - Alabama, Florida, Georgia, Louisiana, Mississippi, North Carolina, South Carolina, Texas

January 21, 2025

"A rare frigid storm charged through Texas and the northern Gulf Coast on Tuesday, blanketing New Orleans and Houston with snow, closing highways, grounding nearly all flights and canceling school for millions of students more used to hurricane dismissals than snow days.

The storm prompted the first ever blizzard warnings for several coastal counties near the Texas-Louisiana border, and snowplows were at the ready in the Florida Panhandle. Heavy snow, sleet and freezing rain hit parts of the Deep South as a blast of Arctic air plunged much of the Midwest and the eastern U.S. into a deep freeze." Via [AP News](#)

State Resources

Alabama

Alabama Office of the Governor- Kay Ivey

The Governor of Alabama has issued a state of emergency, in preparation of the severe winter weather impacts threatening the state on Thursday January 21. The declaration will assist in recovery efforts for those residents impacted by storm damage. Read the full declaration [here](#). To get additional updates from the Governor's office, please visit the website [here](#) for information.

Alabama Emergency Management Agency (AEMA)

AEMA manages emergency management plans for the state of Alabama. The AEMA website provides preparedness resources, disaster assistance information and updates on recovery efforts for those impacted by a natural disaster. For more information, you can visit their website [here](#). Click [here](#) for more information regarding the current winter storm.

211 Alabama

- To reach 211 by phone dial 2-1-1 or (888) 421-1266
- Text your zip code to 898-211
- Visit the website [here](#) to search online for services.

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and mental health services. The State of Alabama is divided into nine service areas, each serviced by its own local 211 office. Call 211 or (888) 421-1266 to reach your local office no matter where you live. Visit the website [here](#) to find out more information on the nine offices.

Road Closures

Ice and snow can create hazardous conditions or road closures. For traffic information, including road closures and hazards, visit the Alabama Department of Transportation's (ALDOT) website [here](#). ALDOT has an interactive traffic map called ALGO – click [here](#) to view current conditions.

Power Outage Map

Alabama has a statewide power outage map, updated with weather advisories. Click [here](#) to view the map.

Warming Centers

In cold weather, a warming center is a temporary shelter or facility that opens to provide a warm and safe space for people to escape dangerously low temperatures and potentially life-threatening conditions like hypothermia. Alabama Emergency Management Agency has a list of current activated cold weather warming centers. Click [here](#) for more information.

Alabama Department of Insurance

Visit the website [here](#) for information from the Alabama Department of Insurance regarding disaster related information.

The Salvation Army

The Salvation Army provides a variety of programs and services that may include shelters during emergencies, disaster response and relief, financial assistance for rent, mortgage, utilities, food, and other needs. Click [here](#) for information regarding disaster relief. Programs and services may vary based on location. If interested, contact your local Salvation Army. To find your local agency visit The Salvation Army's website [here](#), then

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enter your zip code in the “Find A Center Near You” field at the top of the page. Click [here](#) for the Birmingham location and click [here](#) for the Alabama Division.

- Phone: 1-800-SAL-ARMY
- Website: <https://www.salvationarmyusa.org/usn/>

American Red Cross

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. To find your local Red Cross, visit the American Red Cross website [here](#). Click [here](#) for information on winter storm safety.

To find open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

Community Action Agencies

Community Action Agencies (CAA) are local private and public non-profit organizations that carry out the Community Action Program (CAP), providing financial support and resources to communities. Community Action Partnership offers a variety of programs and services to communities including disaster or emergency relief, financial assistance for basic needs, and more. Visit the website [here](#) to find the local Community Action Agency that serves your area.

Florida

Office of the Governor of Florida

Governor Ron DeSantis declared a state of emergency ahead of the winter storm. The Governor provides information on current states of emergency and updates on response and recovery efforts. Visit the governor’s website [here](#) for updates on executive orders and declarations. Click [here](#) to view the [declaration](#) of emergency in full.

Florida Division of Emergency Management (FDEM)

Information on weather events and disaster preparedness and recovery can be viewed at this agency’s website [here](#). Additionally, the Division of Emergency Management for Florida

will have information on county specific resources for evacuations, school closures, press releases and more.

- Counties have begun their response and recovery efforts. For updates on available county resources, visit www.FloridaDisaster.org/Counties to select your county. Here you can find information on local food and water distribution sites, post-disaster relief, and more.

211 Florida

2-1-1 Florida connects callers to health and human service information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To find your local 211, visit the website [here](#) and enter your city, county, or zip code, or dial 2-1-1 to get connected.

Florida 511

Florida 511 provides locally generated reports on traffic conditions on major evacuation routes, road and bridge closures, toll suspensions, and travel alerts in affected counties, cities, roadways, and agencies. During an emergency, real-time information on planned routes is provided. Florida drivers are encouraged to download the FL511 app or visit FL511.com for road/bridge closures and potential detours that may be activated. You may visit their website [here](#).

Power Outage Maps

- **Duke Energy's** outage map is available [here](#).
- **Florida Power & Light's** outage map is available [here](#).
- For a map of all providers in Florida, click [here](#).

Warming Centers

In cold weather, a warming center is a temporary shelter or facility that opens to provide a warm and safe space for people to escape dangerously low temperatures and potentially life-threatening conditions like hypothermia. These centers are typically activated during periods of extreme cold or inclement weather, offering relief from freezing temperatures and a place to stay warm. They are also available to residents to escape the cold if they should experience a power outage. See below regarding how to find local warming centers.

- 2-1-1 United Way: You may dial your local 2-1-1 to locate activated warming centers.

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- The local Office of Emergency Management should provide updates on open warming centers. For a list of Emergency Management contacts by county, click [here](#) and scroll down County Emergency Management.
- Local Alerts: if you sign up for local weather and disaster alerts, you will be sent a list of activated warming centers. Click [here](#) to find alert services by county.

Florida Division of Consumer Services

You can speak directly with individuals who can help you review your insurance policies to understand your coverage, help you file claims for damage and help in the event that you are having trouble communicating with your insurance company. Call (877) 693-5236, Monday – Friday, 8:00 a.m. – 5:00 p.m. EST.

The Salvation Army

The Salvation Army provides a variety of programs and services that may include shelters during emergencies, disaster response and relief, financial assistance for rent, mortgage, utilities, food, and other needs. Click [here](#) for information regarding disaster relief. Programs and services may vary based on location. If interested, contact your local Salvation Army. To find your local agency visit The Salvation Army's website [here](#), then enter your zip code in the "Find A Center Near You" field at the top of the page.

- Phone: 1-800-SAL-ARMY
- Website: <https://www.salvationarmyusa.org/usn/>

American Red Cross

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. To find your local Red Cross, visit the American Red Cross website [here](#). Click [here](#) for information on winter storm safety.

To find open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

Community Action Agencies

Community Action Agencies (CAA) are local private and public non-profit organizations that carry out the Community Action Program (CAP), providing financial support and resources to communities. Community Action Partnership offers a variety of programs and services to communities including disaster or emergency relief, financial assistance for basic needs,

and more. Visit the website [here](#) to find the local Community Action Agency that serves your area.

Georgia

Georgia Office of the Governor – Brian Kemp

The Governor of Georgia is working with state emergency officials to closely monitor and evaluate Winter Storm Enzo and has declared a state of emergency. To get additional updates from the Governor's office, please visit the website [here](#) for information and click [here](#) to view the declaration of emergency.

Georgia Emergency Management Agency (GEMA)

GEMA is the state's preparedness, response and recover agency. The GEMA website provides preparedness resources, disaster assistance information and updates on recovery efforts for those impacted by a natural disaster. For more information, you can visit their website [here](#). Click [here](#) for winter weather updates.

211 Georgia

- To reach 211 by phone dial 2-1-1 or (404) 614-1000
- Text your zip code to 898211
- Visit the website [here](#) to search online for services.

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and mental health services.

Georgia 511

For additional traffic information visit the website of Georgia Transportation Department's GDOT [here](#).

Power Outage Map

Georgia Power Outage Map has a statewide power outage map, updated with weather advisories. Click [here](#) to view the map.

Warming Centers

In cold weather, a warming center is a temporary shelter or facility that opens to provide a warm and safe space for people to escape dangerously low temperatures and potentially life-threatening conditions like hypothermia. These centers are typically activated during

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periods of extreme cold or inclement weather, offering relief from freezing temperatures and a place to stay warm. They are also available to residents to escape the cold if they should experience a power outage. Click [here](#) for a list of warming centers by county.

- Local Alerts: if you sign up for local weather and disaster alerts, you will be sent a list of activated warming centers. Click [here](#) to view the emergency alert options in your area.

Georgia office of Insurance and Safety Fire Commissioner

Visit the website [here](#) for information from the Georgia Department of Insurance regarding disaster related information.

The Salvation Army

The Salvation Army provides a variety of programs and services that may include shelters during emergencies, disaster response and relief, financial assistance for rent, mortgage, utilities, food, and other needs. Click [here](#) for information regarding disaster relief. Programs and services may vary based on location. If interested, contact your local Salvation Army. To find your local agency visit The Salvation Army's website [here](#), then enter your zip code in the "Find A Center Near You" field at the top of the page. Click [here](#) for the Georgia Division.

- Phone: 1-800-SAL-ARMY
- Website: <https://www.salvationarmyusa.org/usn/>

American Red Cross

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. To locate your local branch, visit their website [here](#).

To find open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their current status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

Community Action Agencies

Community Action Agencies (CAA) are local private and public non-profit organizations that carry out the Community Action Program (CAP), providing financial support and resources to communities. Community Action Partnership offers a variety of programs and services

to communities including disaster or emergency relief, financial assistance for basic needs, and more. Visit the website [here](#) for the Georgia Community Action Association.

Louisiana

Louisiana Office of the Governor - Jeff Landry

The governor's office is responsible for declaring states of emergency and initiating disaster and recovery responses. There is a current state of emergency due to the winter storm. To get updates from the Governor's office, please visit the website [here](#).

Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP)

GOHSEP manages the Louisiana Emergency Management Agency, which is the state's preparedness response and recovery agency. Visit the website [here](#) for disaster assistance and preparedness information including shelter, state office closures, emergency alerts, road conditions and more.

Emergency preparedness contacts listed by parish can be found [here](#).

Damage.LA.Gov

Damage.LA.Gov is a Virtual Louisiana initiative and damage reporting system residents can use to self-report damage to their home in the aftermath of a significant weather event or disaster. Information collected will help Parish, State and Federal authorities better understand the location and severity of damage impacts.

You can find additional information and access the survey [here](#).

211 Louisiana

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and mental health services. To reach 211 by phone dial 2-1-1, text your zip code to 898-211 or visit the website [here](#) to search online for services.

Louisiana Department of Transportation and Development

LaDOTD provides information from the Louisiana Department of Transportation. The website provides a map of Louisiana and updated information about road closures across

the state of Louisiana. For more information you call 888-762-3511 or visit their website [here](#).

Power Outage Maps

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state:

- [Southwestern Electric](#)
- [Poweroutage.us](#)

Warming Centers

In cold weather, a warming center is a temporary shelter or facility that opens to provide a warm and safe space for people to escape dangerously low temperatures and potentially life-threatening conditions like hypothermia. See below regarding how to find local warming centers.

- 2-1-1 United Way: You may dial your local 2-1-1 to locate activated warming centers.
- The local Office of Homeland Security and Emergency Preparedness (OHSEP) should provide updates on open warming centers. Click [here](#) for a list of OHSEP contacts by parish.
- Local Alerts: if you sign up for local weather and disaster alerts, you will be sent a list of activated warming centers. Click [here](#) to sign-up for alerts.

Louisiana Department of Insurance

Visit the website [here](#) for information from the Louisiana Department of Insurance regarding disaster and claim related information.

The Salvation Army

The Salvation Army provides a variety of programs and services that may include shelters during emergencies, disaster response and relief, financial assistance for rent, mortgage, utilities, food, and other needs. Click [here](#) for information regarding disaster relief. Programs and services may vary based on location. If interested, contact your local Salvation Army. To find your local agency visit The Salvation Army's website [here](#), then enter your zip code in the "Find A Center Near You" field at the top of the page.

- Phone: 1-800-SAL-ARMY
- Website: <https://www.salvationarmyusa.org/usn/>

American Red Cross

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. To find your local American Red Cross chapter in the state of Louisiana, visit their website [here](#).

To find open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their current status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

Community Action Agencies

Community Action Agencies (CAA) are local private and public non-profit organizations that carry out the Community Action Program (CAP), providing financial support and resources to communities. Community Action Partnership offers a variety of programs and services to communities including disaster or emergency relief, financial assistance for basic needs, and more. Visit the website [here](#) to find the local Community Action Agency that serves your area.

Mississippi

Office of the Governor - Tate Reeves

The governor's office is responsible for declaring states of emergency and initiating disaster and recovery responses. To get updates from the Governor's office, please visit the website [here](#).

Mississippi Emergency Management Agency (MEMA)

The Mississippi Emergency Management Agency provides information regarding emergency updates, road closures, power outages, and more. More information is available [here](#). View their winter weather page [here](#).

211 United Way of Mississippi

2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your

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cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service centers by visiting their website [here](#).

- Phone: 211 or 866-472-8265

Power Outage Map:

Click [here](#) to view a power outage map across the state.

Warming Centers

The Mississippi Emergency Management Agency has opened warming centers ahead of the storm. Click the link [here](#) to see a list by county.

Department of Insurance

Visit the website [here](#) for information from the Louisiana Department of Insurance regarding disaster and claim related information.

The Salvation Army

The Salvation Army provides a variety of programs and services that may include shelters during emergencies, disaster response and relief, financial assistance for rent, mortgage, utilities, food, and other needs. Click [here](#) for information regarding disaster relief. Programs and services may vary based on location. If interested, contact your local Salvation Army. To find your local agency visit The Salvation Army's website [here](#), then enter your zip code in the "Find A Center Near You" field at the top of the page.

- Phone: 1-800-SAL-ARMY
- Website: <https://www.salvationarmyusa.org/usn/>

American Red Cross

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. To find your local American Red Cross chapter in the state of Mississippi, visit their website [here](#).

To find open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their current status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

Community Action Agencies

Community Action Agencies (CAA) are local private and public non-profit organizations that carry out the Community Action Program (CAP), providing financial support and resources to communities. Community Action Partnership offers a variety of programs and services to communities including disaster or emergency relief, financial assistance for basic needs, and more. Visit the website [here](#) to find the local Community Action Agency that serves your area.

North Carolina

Office of the Governor of North Carolina – Josh Stein

The governor will provide informational updates on current state of emergencies and potential impacts from the storm. You may visit the Governor's website [here](#).

North Carolina Department of Public Safety Emergency Management

North Carolina Emergency Management deploys state resources, administers grants, and manages response to disasters. For more information, visit their website [here](#).

Ready NC

Ready NC provides information on emergencies, including weather emergencies in the area. Ready NC offers evacuation routes, cold weather conditions, road conditions, power outage, disaster assistance shelter information and more. For more information, visit the website [here](#).

North Carolina 211

North Carolina 211 connects callers to health and human service information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To find your local 211, visit the website [here](#) and enter your city, county, or zip code.

North Carolina Department of Transportation

North Carolina Department of Transportation provides information and resources on road closures and traffic conditions through [NC 511](#) Information Line. Storm Resources are available [here](#).

Power Outage Maps

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state:

- Click [here](#) for a list of energy providers in the state
- [Poweroutage.us](#)
- [Duke Energy](#)

Warming Centers

In cold weather, a warming center is a temporary shelter or facility that opens to provide a warm and safe space for people to escape dangerously low temperatures and potentially life-threatening conditions like hypothermia. See below regarding how to find local warming centers.

- 2-1-1 United Way: You may dial your local 2-1-1 to locate activated warming centers.
- The local Office of Emergency Management should provide updates on open warming centers.
- Local Alerts: if you sign up for local weather and disaster alerts, you will be sent a list of activated warming centers. Click [here](#) to sign-up for alerts.

North Carolina Department of Insurance

Visit the website [here](#) for information from the North Carolina Department of Insurance regarding disaster related information including emergency planning and tips for filing claims.

Rebuild NC

This agency operates statewide and helps homeowners rebuild after natural disasters. The North Carolina Office of Recovery and Resiliency manages several programs that support long-term disaster recovery and resiliency including homeowner recovery, infrastructure recovery, affordable housing, resiliency, strategic buyout, and local government grants and loans. To apply for these programs, please visit their [website](#).

The Salvation Army

The Salvation Army provides a variety of programs and services that may include shelters during emergencies, disaster response and relief, financial assistance for rent, mortgage, utilities, food, and other needs. Click [here](#) for information regarding winter weather preparedness and relief. Programs and services may vary based on location. If interested, contact your local Salvation Army. To find your local agency visit The Salvation Army's

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website [here](#), then enter your zip code in the “Find A Center Near You” field at the top of the page.

- Phone: 1-800-SAL-ARMY
- Website: <https://www.salvationarmyusa.org/usn/>

American Red Cross

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. To find your local Red Cross, visit the American Red Cross website [here](#). Click [here](#) for information on winter storm safety.

To find open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

Community Action Agencies (CAA)

Community Action Agencies (CAA) are local private and public non-profit organizations that carry out the Community Action Program (CAP), providing financial support and resources to communities. Community Action Partnership offers a variety of programs and services to communities including disaster or emergency relief, financial assistance for basic needs, and more. Visit the website [here](#) and select “find your CAA” to find the local CAA.

South Carolina

Office of the Governor of South Carolina – Henry McMaster

The governor will provide informational updates on current state of emergencies and potential impacts from the storm. You may visit the Governor’s website [here](#).

South Carolina Emergency Management Division (SCEMD):

Information on severe weather and disaster preparedness and recovery can be viewed at this agency’s website [here](#). Click [here](#) for information regarding the current winter storm. Additionally, the Emergency Management Division will have information on county specific

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resources for shelters, school closures, press releases and more. Residents can download this agency's [app](#) to get notifications and live updates.

211 South Carolina

2-1-1 South Carolina connects callers to health and human service information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To find your local 211, visit the website [here](#) and enter your city, county, or zip code. You may also dial 2-1-1 or text "help" to 211-211 for assistance.

South Carolina Department of Transportation (SCDOT)

South Carolina Department of Transportation provides information and resources on traffic conditions through [SC 511](#) Traveler Information System. Storm Resources are available [here](#).

Power Outage Map

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state:

- [Poweroutage.us](#)
- [Duke Energy](#)
- [The Electric Cooperatives of South Carolina](#)

Warming Centers

Several warming centers have opened in counties across the state. See below regarding how to find local warming centers.

- Click the link [here](#) from 2-1-1 to see available warming centers or call 2-1-1.
- The local Office of Emergency Management should provide updates on open warming centers.
- Local Alerts: if you sign up for local weather and disaster alerts, you will be sent a list of activated warming centers. Click [here](#) to sign-up for emergency alerts.

South Carolina Department of Insurance

Visit the website [here](#) for information from the South Carolina Department of Insurance regarding disaster related information including emergency planning and tips for filing claims.

The Salvation Army

The Salvation Army provides a variety of programs and services that may include shelters during emergencies, disaster response and relief, financial assistance for rent, mortgage, utilities, food, and other needs. Click [here](#) for information regarding winter weather

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preparedness and relief. Programs and services may vary based on location. If interested, contact your local Salvation Army. To find your local agency visit The Salvation Army's website [here](#), then enter your zip code in the "Find A Center Near You" field at the top of the page.

- Phone: 1-800-SAL-ARMY
- Website: <https://www.salvationarmyusa.org/usn/>

American Red Cross – South Carolina

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. Visit the American Red Cross website [here](#). If you need assistance, call: 1-800-RED-CROSS (800-733-2767). To find your local Red Cross chapter, click [here](#).

Catholic Charities of South Carolina

Catholic Charities offers disaster preparedness, response, relief, and recovery support. They work closely with the SC Emergency Management Division to provide cleaning kits, food, water, baby supplies, hygiene items and more. This agency accepts donations and support with volunteering. For more information, please visit this agency's website [here](#). Find the nearest location by county [here](#).

Texas

Texas Office of the Governor

The governor will provide informational updates on current state of emergencies and potential impacts from the storm. You may visit the Governor's website [here](#).

Texas Division of Emergency Management (TDEM)

Information regarding emergency updates, road closures and power outages in Texas can be found on the website [here](#). Click [here](#) to view the January Winter Weather page. Additionally, TDEM has provided a resource guide to help residents with navigating through severe weather damage. These resources are located [here](#). Click [here](#) for the Houston Office of Emergency Management.

211 United Way of Texas

2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service center by visiting their website [here](#).

- Phone: 211 or 877-541-7905

Texas Department of Transportation

The Texas Department of Transportation provides access to road conditions and traffic advisories. To learn more about road conditions and closures in your area, visit their website [here](#). Click [here](#) for the interactive map which shows real-time updates and users can filter by conditions such as accidents, flooding, damage, construction and more.

Power Outage Map

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state:

- Poweroutage.us

Warming Centers

Several warming centers have opened in counties across the state. The Texas Department of Emergency Management has a map of active warming centers. Click the link [here](#) to view the map.

Texas Department of Insurance

Visit the website [here](#) for information from the Texas Department of Insurance regarding disaster related information.

The Salvation Army – Texas Division

The Salvation Army aids disaster survivors by responding quickly, mobilizing officers, employees, and volunteers wherever they are needed to immediately and effectively provide emergency services to victims and emergency responders. To learn more about their disaster response in your area, visit their website [here](#).

American Red Cross of Texas

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items.

To find open shelters via the American Red Cross please visit their website [here](#).

Their Safe and Well website provides a central location for people in disaster areas to register their status, and for their loved ones to access that information. Visit the Safe and Well website [here](#).

- Red Cross of Central and South Texas
Address: 2218 Pershing Drive, Austin, TX 7872
Phone: 512-928-4271
Website: <https://www.redcross.org/local/texas/central-and-south-texas.html>
- Red Cross of North Texas Region
Address: 1800 South Harrison, Amarillo, TX 79102
Phone: 806-376-6300
Website: <https://www.redcross.org/local/texas/north-texas.html>

Community Action Agencies (CAA)

Community Action Agencies (CAA) are local private and public non-profit organizations that carry out the Community Action Program (CAP), providing financial support and resources to communities. Community Action Partnership offers a variety of programs and services to communities including disaster or emergency relief, financial assistance for basic needs, and more. Visit the website [here](#) to find the local Community Action Agency that serves your area.

National Resources

National Weather Service by the National Oceanic and Atmospheric Administration (NOAA)

Updated information on current weather conditions can be found [here](#). The National Weather Service has additional information on its website [here](#) regarding tornado preparedness and safety. Stay up to date with alerts by tuning into the NOAA Weather Radio All Hazards (NWR) network. The NWR is a nationwide network of radio stations broadcasting continuous weather information directly from the nearest National Weather Service office. NWR broadcasts official Weather Service warnings, watches, forecasts, and other hazard information 24 hours a day, 7 days a week. Find your local station [here](#).

Centers For Disease Control and Prevention (CDC):

This listing provides resources for information about hypothermia, frostbite, and safely dealing with extreme cold winter weather. You may find information [here](#) about natural disasters and severe weather.

The CDC has information on its website regarding frostbite, hypothermia, and safety guidelines during and after a winter storm. Click on the topics below to learn more about winter weather safety.

- [Winter Weather: Before, During, and After](#)
- [Preparing for a Winter Storm](#)
- [Safety Guidelines: During & After a Winter Storm](#)
- [Preventing Hypothermia](#)
- [Preventing Frostbite](#)

Airbnb

Airbnb may provide temporary housing options after a natural disaster occurs. Learn more by visiting their [website](#). Referrals for temporary stays are provided via 2-1-1 United Way. Dial 2-1-1 in your area to learn more.

Food Resources

1. USDA Food and Nutrition Service (FNS):

The FNS responds to active disasters by providing food assistance to those in need. The FNS may authorize [Disaster Supplemental Nutrition Assistance Program \(D-SNAP\)](#)

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when the President declares a major disaster with individual assistance. People who might not ordinarily qualify for the Supplemental Nutrition Assistance Program (SNAP, formerly the Food Stamp Program) may be eligible for D-SNAP if they had disaster related expenses, such as loss of income, damage to property, relocation expenses, and in some cases, loss of food due to power outages.

The FNS will provide updates regarding SNAP recipients impacted by a disaster. Click [here](#) to view more about the response to current active disasters. Click [here](#) for information regarding food resources after a disaster.

2. The [USDA National Hunger Clearinghouse](#) helps connect people to food resources. If you need help finding local food resources such as meal sites, food banks, and other social services, call **1-866-3-HUNGRY or 1-877-8-HAMBRE** (Spanish) to speak with a representative. You can also text to the automated service at 914-342-7744 with a question that may contain a keyword such as “food,” “meals,” etc., to receive an automated response to local resources.
3. World Central Kitchen: World Central Kitchen (WCK) is a non-profit organization that provides meals to people affected by humanitarian, climate, and community crises, including tornadoes. Click [here](#) to view current relief efforts and local food distribution sites.
4. DisasterAssistance.gov has a fact sheet regarding food and water resources after a disaster.

Disaster & Recovery Resources

Ready.Gov

Ready.gov is a national public service campaign designed to educate people to prepare for, respond to and mitigate emergencies, including natural and man-made disasters. For information about [power outages](#), [tips for driving in winter weather](#), and [extreme cold](#), visit the website [here](#).

Federal Emergency Management Agency (FEMA)

Visit the FEMA website for information [here](#).

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Find open shelters near you by texting SHELTER and your zip code to 4FEMA (43362).
Example: Shelter 01234. (Standard text message rates apply.)

To Register for FEMA Disaster Assistance:

Online: www.disasterassistance.gov

Phone: 800-621-3362, TTY 800-462-7585

Please note, your area must first officially be declared a disaster area before FEMA can get involved.

FEMA tips on how to find short term and long term housing after a disaster can be found [here](#).

Disaster Assistance

DisasterAssistance.gov is a website that helps people apply for and receive federal assistance after a disaster. It also provides information and support to help with recovery following a disaster including tornadoes, storms, hurricanes, floods, or other natural disasters. Visit the website [here](#). The website has information on federal, state and local supports; grants and government assistance; community resources; help for [veterans](#) and individuals with [disabilities](#); [housing](#) and financial assistance; and more.

- Emergency Alerts: Click [here](#) to learn about the various forms of emergency alerts available.

Department of Insurance

The Department of Insurance plays a critical role in assisting individuals and businesses after a natural disaster by providing resources and support to help navigate the insurance claims process and ensure fair treatment by insurance companies.

- The [National Association of Insurance Commissioners](#) provides contact information for insurance departments by state, in addition to offering information on navigating natural disasters. Click [here](#) for a list of departments by state and click [here](#) for information on navigating natural disasters.

Veteran Affairs (VA) Home Loans - After a Disaster

If you need help making your mortgage payment after a disaster, VA can help in the following ways:

- Ask loan holders to put a 90-day freeze on foreclosure.
- Encourage holders to waive late charges.

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VA may also be able to work with your servicers or loan holder to apply pre-payments already made to your upcoming payment. Click [here](#) for more information or call the VA at 844-698-2411.

HUD Disaster Relief Options for FHA Homeowners

The U.S. Department of Housing and Urban Development (HUD) offers relief assistance for homeowners with a mortgage insured by the Federal Housing Administration (FHA). If your home or your ability to make your mortgage payments is impacted by a Presidentially Declared Major Disaster Area (PDMDA), you may qualify for relief assistance to help you keep your home. Click [here](#) for more information from HUD or connect with a HUD-participating housing counseling agency by calling 800-569-4287.

U.S. Small Business Administration

The Small Business Administration (SBA) loans money to homeowners and renters whose homes were damaged in a disaster. You may be eligible even if you do not own a business. To qualify for an SBA home loan your home must be in a presidentially declared disaster area, the loan must be for your primary home, and the loan cannot duplicate benefits from insurance policies or benefit programs. Before applying for an SBA disaster loan, you must register with FEMA. Visit the SBA website [here](#) to learn more.

National Mental Health Resources

SAMHSA's Disaster Distress Helpline

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate crisis counseling to anyone who is experiencing emotional distress related to any natural or human-caused disaster. The help line is available 24 hours a day, 7 days a week at (800) 985-5990. You can also reach them via text message by texting "TalkWithUs" to 66746. You can find more information online [here](#). Click [here](#) for SAMHSA's disaster behavioral health resources. Click [here](#) for SAMHSA's survivors of disasters resource portal.

SAMHSA Behavioral Health Treatment Services Locator

Visit the website [here](#).

The Behavioral Health Treatment Services Locator provides information and a search tool for behavioral health and substance abuse/addiction services in the United States and U.S. Territories. You can access the free and confidential treatment provider search tool using

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the link listed above. After completing the search criteria, you can view a list of treatment providers and detailed information about each provider.

You may also call (800) 662-4357 to receive free and confidential information about mental health and substance abuse treatment services in your area. This line is available 24 hours/day and 7 days/week.

Veterans Crisis Line

If you are a Veteran in crisis – or you’re concerned about one – free, confidential support is available 24 hours a day, 7 days a week.

The Veterans Crisis Line is available by phone, text, or chat:

- Dial 988 then Press 1.
- Send a text to 838255.
- [Chat online](#)
- Support for deaf and hard of hearing: Call 1-800-799-4889.

9-8-8 Lifeline

The 988 Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7, 365 days a year. 9-8-8 is trained to assist with disaster distress and offers resources and guidance for survivors.

- Dial or text: 9-8-8
- Online chat: <https://988lifeline.org/chat/>

Click [here](#) to see the disaster resources page

National Center for PTSD

The National Center for PTSD (NCPTSD) offers many resources for survivors of natural disasters, including:

- Self-Care After Disasters

Information on how to honor losses, practice helpful thinking, and build resilience. Click [here](#) for more information.

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The NCPTSD also offers other resources, including information on practical help, such as food, safety, medical care, and shelter; Crisis counseling and skill-building; and Trauma-focused treatment. Visit the website [here](#) for more information.

The National Child Traumatic Stress Network

The National Child Traumatic Stress Network has online resources for families, parents, and young children about coping with traumatic experiences and stressors, including natural disaster. For more information, please visit their website [here](#).

National Alliance on Mental Illness - NAMI

NAMI is a non-profit organization that provides education, support, and advocacy for people affected by mental illness including support groups, peer-support, advocacy, and help navigating the mental health care system.

- Phone: 800-950-6246
- Text 'helpline' to 62640
- Chat online [here](#)
- Website: <https://www.nami.org/>

This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.

Resources For Living

The EAP is administered by Resources For Living, LLC. This material is for informational purposes only. Information is not a substitute for professional health care and is not meant to replace the advice of health care professionals. Contact a health care professional with any questions or concerns about specific health care needs.