

## **Midwest and Southern States Tornado Resource Guide**

**Alabama, Arkansas, Georgia, Illinois, Indiana, Louisiana, Missouri, Mississippi, North Carolina**

***March 18, 2025***

### **State Resources**

#### **Alabama**

##### **Alabama Office of the Governor- Kay Ivey**

The Governor of Alabama has issued a state of emergency, in preparation of the severe weather impacts threatening the state on March 14. The declaration will assist in recovery efforts for those residents impacted by storm damage. Read the full declaration [here](#). To get additional updates from the Governor's office, please visit the website:

<https://governor.alabama.gov/>

- You may also find updates from the Governor's Office on [X](#).

##### **Alabama Emergency Management Agency (AEMA)**

AEMA manages emergency management plans for the state of Alabama. The AEMA website provides preparedness resources, disaster assistance information and updates on recovery efforts for those impacted by a natural disaster. For more information, you can visit their website <https://ema.alabama.gov/>

Your local county or municipal emergency management director is the best source of information on local conditions and programs, along with assistance that may be available due to a recent federal disaster declaration. Find your county emergency management office by using the AEMA directory here: <https://ema.alabama.gov/county-ema-directory/>

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### **Shelters**

- The AEMA manages a Google Doc. with a list of Alabama storm shelters and safe locations by county click [here](#) to access the Google Doc.
- Visit <https://findyourtornadoshelter.com/> for a map of local shelters.

### **American Red Cross Alabama and Mississippi**

The American Red Cross is one member of the local, state and federal disaster response community. During a disaster the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. For more information, visit the American Red Cross website [here](#). Click [here](#) to find your local chapter location. You may also call 800-733-2767 for assistance.

### **211 Alabama**

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and mental health services. The State of Alabama is divided into nine service areas, each serviced by its own local 211 office. Call 2-1-1 or (888) 421-1266 to reach your local office, no matter where you live. You may also text your zip code to 898-211. Visit the website [here](#) to find out more information on the nine offices. You may also text 211 to report damage and other post-disaster related needs. Visit the United Way's [informational page](#) regarding tornado season and preparation, where you may sign up for weather alerts and find shelter information.

### **Power Outage Maps**

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state.

- [Alabama Power Map](#)
- [PowerOutage.us](#)

### **Alabama Department of Transportation**

The Arkansas Department of Transportation provides access to road conditions and traffic advisories. To learn more about road conditions and closures in your area, visit their website: <https://www.dot.state.al.us/index.html>

### **Alabama Department of Insurance**

The Department of Insurance plays a critical role in assisting individuals and businesses after a natural disaster by providing resources and support to help navigate the insurance claims process and ensure fair treatment by insurance companies. Visit the website [here](#) for information from the Alabama Department of Insurance regarding disaster related information.

## **Arkansas Resources**

### **Arkansas Office of the Governor – Sarah Huckabee**

Governor Sanders declared an Emergency for Severe Storms and Tornadoes on March 14, 2025. Click [here](#) to read the full declaration. During a natural disaster, the governor is responsible for meeting and mitigating dangers to people and property, issuing executive orders, and directing the state's emergency plan, while also overseeing the disaster response and recovery fund. To get updates from the Governor's office including storm recovery information, supply distribution sites, shelters, emergency assistance requests, and information regarding emergency declarations, please visit the website [here](#).

Current SNAP beneficiaries who lost food due to the recent storms can apply for food replacement immediately without waiting for a federal disaster declaration. Visit the website to complete a Declaration of Food Loss: <https://governor.arkansas.gov/snap/>

- Website: <https://governor.arkansas.gov/>
- Storm Recovery information: <https://governor.arkansas.gov/help-arkansas/>
- Storm Recover for residents of Paragould: <https://governor.arkansas.gov/paragould/>

### **Arkansas Division of Emergency Management (ADEM)**

The Arkansas Division of Emergency Management assists residents impacted by natural, technological, or man-made disasters and emergencies. Services include preparedness and recovery programs. The [ADEM Citizen Portal](#) provides information on shelters, distribution centers for emergency food and supplies, health and medical resources, extreme weather safe rooms, and more. Recovery efforts and public assistance programs may become available to rebuild after severe weather and can be found [here](#). For more information and to stay up to date with press releases, visit their website [here](#).

- Phone: 501-683-6700
- Website: <https://www.dps.arkansas.gov/emergency-management/adem/>

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- Citizen portal: <https://gis-adem.hub.arcgis.com/>

### **American Red Cross of Central of Arkansas**

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items.

To find open shelters via the American Red Cross please visit their website [here](#).

Their Contact Loved Ones website recommends calling your local Red Cross if your missing loved one is elderly, disabled, has a chronic medical condition, lives in your household or is a member of the military-connected community. For more information, click [here](#).

- Main number: 800-733-2767
- Find your local Red Cross of Arkansas office here:  
<https://www.redcross.org/local/arkansas.html>

### **Arkansas Department of Veterans Affairs**

The Arkansas Department of Veterans Affairs provides assistance to Veterans who have been impacted by the recent weather and who may be eligible for a financial grant. Visit the website to find the closest service office or location to your area. For more information, visit their website [here](#).

- Address: 501 Woodlane Street, Suite 401N, Little Rock, AR 72201
- Phone: 501-683-2382
- Website: <https://www.veterans.arkansas.gov/>

### **211 Arkansas**

2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service center by visiting their website [here](#).

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- Phone: 211 or 866-489-6983
- Text your zip code to 898-211
- Website: <https://arkansas211.org/>

### **The Salvation Army – Arkansas Oklahoma Division**

The Salvation Army aids disaster survivors by responding quickly, mobilizing officers, employees, and volunteers wherever they are needed to immediately and effectively provide emergency services to victims and emergency responders. To learn more about their disaster response in your area, visit their website [here](#).

- Address: 6601 Broadway Executive Park 5, Oklahoma City, OK 73116
- Phone: 405-254-1100
- Website: <https://southernusa.salvationarmy.org/arkansas-and-oklahoma/>

### **Arkansas Department of Transportation**

The Arkansas Department of Transportation provides access to road conditions and traffic advisories. To learn more about road conditions and closures in your area, visit their website [here](#).

- Phone: 501-569-2000
- Website: <https://www.ardot.gov/>

### **Power Outage Maps**

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state.

- [Entergy](#)
- [Electric Cooperatives of Arkansas](#)
- [Ozarks Electric Cooperative](#)

### **Arkansas Department of Insurance**

The Department of Insurance plays a critical role in assisting individuals and businesses after a natural disaster by providing resources and support to help navigate the insurance claims process and ensure fair treatment by insurance companies. For more information, visit the website here: <https://www.insurance.arkansas.gov/>

- Phone: 800-282-9134

### Georgia

#### **Georgia Office of the Governor – Brian Kemp**

The Governor of Georgia has issued a state of emergency in preparation of the severe weather threatening the state. The declaration will assist in recovery efforts for those residents impacted by storm damage. Read the full declaration [here](#). To get additional updates from the Governor's office, please visit the website here for information.

#### **Georgia Emergency Management Agency/Homeland Security (GEMA)/(HS)**

GEMA/HS is the state's preparedness, response and recover agency. The GEMA/HS website provides preparedness resources, disaster assistance information and updates on recovery efforts for those impacted by a natural or man-made disaster. For more information, you can visit their website [here](#). GEMA/HS's *Ready Georgia* website and preparedness campaign provides Georgians with the knowledge needed to effectively prepare for disasters. Go to [gema.georgia.gov/plan-prepare/ready-georgia](https://gema.georgia.gov/plan-prepare/ready-georgia) for information on developing a custom emergency plan and Ready kit.

- Phone: 404-635-7200
- Website: [www.GEMA.Georgia.gov](https://www.GEMA.Georgia.gov)

Your local county or municipal emergency management director is the best source of information on local conditions and programs, along with assistance that may be available due to a recent federal disaster declaration. Find your county emergency management office by using the GEMA/HS directory here: <https://gema.georgia.gov/locations/local-emergency-management-agency>

#### **Georgia Department of Transportation (GDOT)**

GDOT provides access to road conditions and traffic advisories. To learn more about road conditions and closures in your area, visit their website: <https://www.dot.ga.gov> or dial 5-1-1 to receive real-time traffic information.

#### **211 Georgia**

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and mental health services. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response

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programs. There are several 2-1-1 service areas in Georgia. To connect to your local office, dial 2-1-1 from your home area or visit the website [here](#) and search by zip code. You may also text your zip code to 898211.

### **American Red Cross Georgia:**

The American Red Cross is one member of the local, state and federal disaster response community. During a disaster the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. For more information, visit the American Red Cross website [here](#). Click [here](#) to find your local chapter location.

### **Power Outage Maps:**

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state:

- [Georgia Power](#)
- [Poweroutage.us](#)
- [Georgia Electric Corporation](#)

### **Georgia office of Insurance and Safety Fire Commissioner**

The Department of Insurance plays a critical role in assisting individuals and businesses after a natural disaster by providing resources and support to help navigate the insurance claims process and ensure fair treatment by insurance companies. For more information, visit the website [here](#).

- Website: <https://oci.georgia.gov/insurance-resources/home>
- Phone: 404-656-2070

## **Illinois**

### **Illinois Office of the Governor – JB Pritzker**

The Governor is responsible for issuing a state of emergency during severe weather events. The declaration will assist in recovery efforts for those residents impacted by storm damage. At this time, there have not been any declarations of emergency related to the weekend's events. To get additional updates from the Governor's office, please visit the website here: <https://gov.illinois.gov/>

### **Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)**

The Illinois Emergency Management Agency and Office of Homeland Security (IEMA-OHS)

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prepares Illinois for natural, manmade, or technological disasters, hazards, or acts of terrorism by coordinating disaster mitigation, preparedness, response, and recovery programs, and functions as the State Emergency Response Commission. For more information regarding disaster and recovery, visit the website here:

<https://iemaohs.illinois.gov/>

- Phone: 217-782-2700

### **Residents impacted in St. Clair County:**

- St. Clair County Emergency Management Agency (EMA):  
Phone: (618) 825-2683  
Website: <https://www.co.st-clair.il.us/departments/emergency-management-agency>

### **Residents impacted in Clinton County:**

- Clinton County Emergency Management:  
Phone: 618-594-4455  
Website: <https://clintonco.illinois.gov/county-offices/emergency-management-ema/>

### **Residents impacted in Jackson County:**

- Jackson County Emergency Management:  
Phone: 618-684-3137  
Website: <https://www.jacksoncounty-il.gov/224/Emergency-Management-Agency>

## **Ready Illinois**

Ready Illinois, in connection with the Emergency Management Agency, provides information and resources for emergency preparedness in Illinois including weather conditions, road conditions, hazards, emergency alerts, FEMA information and more. Visit the website [here](#). View the serving disasters citizen handbook [here](#).

- Website: [www.ready.illinois.gov](http://www.ready.illinois.gov)

## **Illinois Department of Transportation**

The Illinois Department of Transportation (IDOT) is a state agency in charge of state-



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maintained public roadways of the U.S. state of Illinois. For updates on road conditions, road closures, and travel advisories, visit the website [here](#).

- Road closure map: <https://idot.illinois.gov/travel-information/roadway-information/road-closures.html>

### **Power Outage Map**

Click the links below for current outages. Residents are encouraged to check with their service provider regarding updates on outages.

- [Ameren Illinois](#)
- [Association of Illinois Electric Cooperatives](#)
- [Illinois Outage Map](#)

### **2-1-1 Illinois**

211 Illinois provides information and resources for variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. They can also provide information about local shelters. If you are interested, you can dial 2-1-1 anywhere in Illinois, (217) 717-3002 if outside of Illinois, text your zip code to 898211, or visit the website [here](#).

### **The Salvation Army - Illinois**

The Salvation Army aids disaster survivors by responding quickly, mobilizing officers, employees, and volunteers wherever they are needed to immediately and effectively provide emergency services to victims and emergency responders. To learn more about their disaster response in your area, visit their website [here](#).

### **Illinois office of Insurance**

The Department of Insurance plays a critical role in assisting individuals and businesses after a natural disaster by providing resources and support to help navigate the insurance claims process and ensure fair treatment by insurance companies. For more information, visit the website.

- Website: <https://idoi.illinois.gov/>
- Chicago regional office: 312-814-2420

Springfield regional office: 217-782-4515

### **Indiana**

#### **Indiana Office of the Governor – Mike Braun**

The Governor is responsible for issuing a state of emergency during severe weather events. The declaration will assist in recovery efforts for those residents impacted by storm damage. At this time, there have not been any declarations of emergency related to the weekend's events. To get additional updates from the Governor's office, please visit the website here: <https://www.in.gov/gov/>

#### **Emergency Management and Preparedness Division**

Indiana's Emergency Management and Preparedness Division prepares Indiana for natural, manmade, or technological disasters, hazards, or acts of terrorism by coordinating disaster mitigation, preparedness, response, and recovery programs. For more information regarding disaster and recovery, visit the website here:

<https://www.in.gov/dhs/emergency-management-and-preparedness/>

- Phone: 317-232-2222

Your local county or municipal emergency management director is the best source of information on local conditions and programs, along with assistance that may be available due to a recent federal disaster declaration. Find your county emergency management office by using the EMA directory by clicking [here](#).

#### **American Red Cross Indiana**

The American Red Cross is one member of the local, state and federal disaster response community. During a disaster the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. For more information and to find your local chapter, visit the American Red Cross website [here](#). To locate an open shelter, you may visit the Red Cross Find an Open Shelter link [here](#)

- Phone: 800-733-2767
- Website: <https://www.redcross.org/local/indiana.html>

### **211 Indiana**

To help establish a comprehensive assessment of damage, residents of several Indiana counties are asked to contact Indiana 211 to report damage from storms on March 14. Currently, only residents of Daviess, Gibson, Martin and Pike counties should utilize Indiana 211 for reporting weather damage. Residents of other counties should contact their [local emergency managers](#).

Residents can call 866-211-9966 or visit [in211.communityos.org](https://in211.communityos.org)

2-1-1 connects callers to health and human services information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, including day shelters and cell phone power stations, basic needs, and disaster assistance. Dial 211 from your phone to speak with a trained information and referral specialist.

### **Indiana Department of Transportation**

Indiana's Department of Transportation provides [updates](#) on major road closures. For additional updates on driving conditions and road closures, you may also visit their highway information map [here](#).

- Indiana 511: [511IN.org](https://511IN.org) contains information about road conditions, closures and width/weight restrictions. The interactive map provides information to motorists drive safely and efficiently.

### **Power Outage Maps**

- [AES Indiana](#)
- [Duke Energy](#)
- [Indiana Power Outage Map](#)

### **Indiana Department of Insurance**

The Department of Insurance plays a critical role in assisting individuals and businesses after a natural disaster by providing resources and support to help navigate the insurance claims process and ensure fair treatment by insurance companies.

- Call: 317-232-2385
- Website: <https://www.in.gov/idoi/>

### **Louisiana**

#### **Louisiana Office of the Governor - Jeff Landry**

The governor's office is responsible for declaring states of emergency and initiating disaster and recovery responses. There has not been any declarations at this time. To get updates from the Governor's office, please visit the website [here](#).

#### **Governor's Office of Homeland Security and Emergency Preparedness (GOHSEP)**

GOHSEP manages the Louisiana Emergency Management Agency, which is the state's preparedness response and recovery agency. Visit the website [here](#) for disaster assistance and preparedness information including shelter, state office closures, emergency alerts, road conditions and more.

Emergency preparedness contacts listed by parish can be found [here](#).

GOHSEP manages the Get a Game Plan website which provides information about how to recover from a disaster: <https://www.getagameplan.org/>

#### **Damage.LA.Gov**

Damage.LA.Gov is a Virtual Louisiana initiative and damage reporting system residents can use to self-report damage to their home in the aftermath of a significant weather event or disaster. Information collected will help Parish, State and Federal authorities better understand the location and severity of damage impacts.

You can find additional information and access the survey [here](#).

#### **Louisiana Department of Transportation and Development**

Extreme weather may impact driving conditions. Visit the website [here](#) for information on traffic and road closure alerts or dial 5-1-1.

#### **211 Louisiana**

211 connects callers to information about health and human service organizations in the community to assist with a variety of needs including disaster assistance, basic needs, and

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mental health services. To reach 211 by phone dial 2-1-1, text your zip code to 898-211 or visit the website [here](#) to search online for services.

### **American Red Cross of Louisiana**

The American Red Cross is one member of the local, state and federal disaster response community. During a disaster the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. For more information, visit the American Red Cross website [here](#). To locate your local branch, visit their website [here](#).

### **Power Outage Maps:**

Residents are encouraged to check with their service provider for updates on outages. See below for outage maps across the state:

- [Southwestern Electric](#)
- [Poweroutage.us](#)

### **Louisiana Department of Insurance**

Visit the website [here](#) for information from the Louisiana Department of Insurance regarding disaster and claim related information.

## **Missouri**

### **Office of the Governor Mike Kehoe**

Ahead of the storm on Friday, Governor Kehoe issued a State of Emergency declaration, which allowed first responders, road crews, and emergency management officials to coordinate efforts quickly. In a [statement](#) Tuesday, Kehoe stated there were some 47,000 residents who remained without power. Additionally, wildfires are burning throughout the state adding to damages. The governor works with local and federal emergency management agencies to aid in preparation of, during, and after a disaster. Visit the website for updates regarding tornado recovery efforts.

- Website : <https://governor.mo.gov/>
- Phone: 573-751-3222

### **State Emergency Management Agency (SEMA)**

The Missouri Department of Public Safety manages the State Emergency Management Agency known as SEMA. SEMA coordinates with local emergency managers to assess damages, provide emergency supplies, notify the public of active shelters, coordinate debris cleanup, and more. Resources are available via the [Missouri Storm Aware website](#), which explains how to prepare for tornados and other weather events, and where to find emergency support. The SEMA website also has a search tool to find your local county or municipal emergency management director, which is the best source of information on local conditions and programs, along with assistance that may be available due to a recent federal disaster declaration. Visit the [website](#) and scroll to the bottom of the homepage to select your county from the map.

- Missouri Storm Aware: <https://stormaware.mo.gov/>
- SEMA: <https://sema.dps.mo.gov/>

SEMA will complete an initial damage assessment in preparation for a federal major disaster declaration request from the white house and FEMA. Please note, the area must first be officially declared a disaster area before FEMA can provide assistance. Once FEMA assistance is approved, residents may apply for assistance using FEMA's online portal through [DisasterAssistance.gov](#)

### **American Red Cross of Missouri**

Missourians with unmet needs due to the storm are encouraged to contact the American Red Cross at 1-800-733-2767. The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. To find your local Red Cross, visit the American Red Cross website [here](#).

To find open shelters via the American Red Cross please visit their website [here](#).

Their Contact Loved Ones website recommends calling your local Red Cross if your missing loved one is elderly, disabled, has a chronic medical condition, lives in your household or is a member of the military-connected community. For more information, click [here](#).

### **Shelters:**

The American Red Cross of Missouri has opened shelters at the following locations for individuals and families that have been displaced or otherwise impacted:

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Franklin County: Moose Lodge  
905 Highway 50, Union, MO 63084

Howell County: First United Methodist Church  
503 West Main Street, West Plains, MO 65775

Jefferson County: St. David's Catholic Church  
2334 Tenbrook Road, Arnold, MO 63010

St. Louis County: North County Rec Plex  
2577 Redman Avenue, St Louis MO 63136

Phelps County: First Baptist Church  
801 North Cedar Street, Rolla, MO 65401

### **Association of Missouri Electric Cooperatives**

Information regarding statewide power outages, can be found using this organization's interactive map. Power outages can also be filtered by county. For more information or to view the power outage map, visit the Association of Missouri Electric Cooperatives website [here](#).

- Phone: 573-635-6857

### **Missouri Department of Transportation (MODOT)**

The Missouri Department of Transportation's website contains information regarding road closures, incidents, floods, work zones, winter road conditions, and future work zones. It is encouraged that individuals sign up for real time emergency updates through e-mail and text alerts of road closures and conditions through E-updates and Text Alerts. For more information or to view the list of road closures, visit the Missouri Department of Transportation's website [here](#).

- Website: <https://www.modot.org/>
- Phon: 888-ASK MDOT (275-6636).

### **United Way - Missouri 2-1-1**

Missourians with unmet needs are encouraged to contact United Way by dialing 2-1-1. 2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and

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resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service center by visiting their website [here](#).

- Phone: Dial 2-1-1 or 573-443-4523 or toll-free 1-800-427-4626

### **Missouri Community Action Network**

This organization provides emergency support, food pantry, energy assistance, financial assistance and housing assistance to individuals living in the Missouri area. This agency operates a variety of grants that come from federal, state and local sources. Find your local community action office by using the online directory found here:

<https://www.communityaction.org/gethelp/>.

### **Salvation Army- Emergency Disaster Services**

Salvation Army is providing emergency and disaster assistance to individuals affected by natural disasters in Missouri. Services include food assistance, energy assistance, housing support, emotional care and disaster support. Individuals may provide monetary donations to the Salvation Army.

- **Salvation Army Midland Division**  
314-646-3000 or 573-442-3229  
Serving all counties in Missouri EXCEPT: Andrew, Atchison, Buchanan, Cass, Clay, Holt, Jackson, Nodaway, Platte, and Ray
- **Salvation Army Kansas and Western Missouri Division**  
816-756-1455

### **Missouri Department of Insurance**

The Missouri Department of Insurance (DOI), regulates the insurance industry in Missouri, ensuring consumer protection and promoting fair practices through licensing, oversight, and enforcement of insurance laws. Residents who have experienced damage to their homes, cars and property should contact their insurance company and document damage with photographs.

- Website: <https://insurance.mo.gov/>



- Insurance Consumer Hotline: 800-726-7390

## Mississippi

### **Office of the Governor - Tate Reeves**

The governor's office is responsible for declaring states of emergency and initiating disaster and recovery responses. A state of emergency was declared for the March 14<sup>th</sup> storms. To get updates from the Governor's office, please visit the website [here](#).

### **Mississippi Emergency Management Agency (MSEMA)**

The Mississippi Emergency Management Agency provides information regarding emergency updates, road closures, power outages, and more. More information is available at the website: [www.MSEMA.org](http://www.MSEMA.org)

MSEMA has a landing page for the March 14<sup>th</sup> -15<sup>th</sup> Severe Weather Event where you may find information regarding shelters, donation drop-off centers, and the state of emergency proclamation. You may also find information regarding disaster and recovery assistance. Click [here](#) to access the page. See [here](#) for information regarding housing and individual assistance.

Your local county or municipal emergency management director is the best source of information on local conditions and programs, along with assistance that may be available due to a recent federal disaster declaration. Find your county emergency management office by using the EMA directory by clicking [here](#).

### **Shelters:**

- Grenada County:  
Grenada City Auditorium: 17 N Main Street, Grenada, MS 38901
- Smith County:  
Tylorsville Attendance Center Gymnasium - 324 Hester Street, Tylorsville, MS 39168

### **Mississippi Department of Transportation (MDOT)**

For traffic information, alerts, and updates visit the Mississippi Department of transportation website [here](#).

### **211 United Way of Mississippi**

2-1-1 operates nationwide and connects callers to human service information. This service operates 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, rent/utility assistance, and disaster response programs. Dial 211 from your cellphone to speak with a trained information and referral specialist. Calls are routed to service centers based on your geographic location. You may also search online for resources or find the local number for your local 211 service centers by visiting their website [here](#).

- Phone: 211 or 866-472-8265

### **American Red Cross of Alabama and Mississippi**

The American Red Cross is one member of the local, state, and federal disaster response community. During a disaster, the Red Cross provides shelter, food, emotional support, health services, clean-up supplies and comfort items. Individuals may provide monetary donations to American Red Cross. To find your local Red Cross, visit the American Red Cross website [here](#). If you need assistance, call: 1-800-RED-CROSS (800-733-2767). To find your local Red Cross chapter, click [here](#).

## **North Carolina**

### **Office of the Governor of North Carolina- Roy Cooper**

The governor's office is responsible for declaring states of emergency and initiating disaster and recovery responses North Carolina. You may visit the Governor's website [here](#).

### **North Carolina Department of Public Safety Emergency Management**

North Carolina Emergency Management deploys state resources, administers grants, and manages response to disasters. They also develop and maintain flood maps for each county. For more information, visit their website [here](#).

### **North Carolina 211**

North Carolina 211 connects callers to health and human service information and is available 24 hours a day, seven days a week, even during disasters. Information and resources may be provided for a variety of needs including shelter, cell phone power stations, basic needs, and disaster assistance. To find your local 211, visit the website [here](#) and enter your city, county, or zip code.

### **American Red Cross – North Carolina**

The Red Cross provides emergency response services throughout the state of North Carolina. You can search for local shelters and get updated information by visiting the website [here](#).

### **North Carolina Department of Transportation**

North Carolina Department of Transportation provides information and resources on road closures and traffic conditions through the [NC 511](#) Information Line.

### **Catholic Charities USA**

Catholic Charities USA is the official domestic relief agency of the U.S. Catholic Church. CCUSA deploys disaster response experts to support local Catholic Charities agencies in their work providing direct assistance to affected communities and identifying long term recovery needs. The Catholic Charities ministry supports disaster response efforts with direct aid, home repair, home rebuilding, health care services and other programs that enable long-term disaster recovery. Find your local agency [here](#).

- [Catholic Charities of the Diocese of Raleigh](#): 7200 Stonehenge Drive, Raleigh, NC 27613 Phone: 984-900-3426
- [Catholic Charities Diocese of Charlotte](#): 1123 South Church Street, Charlotte, NC 28203 Phone: 704-370-362

### **North Carolina Division of Public Health**

North Carolina Division of Public Health assists with [pre-storm](#) evacuation support, active monitoring of health care facilities during an event and post-event [recovery](#) operations. For more information and for updates related to disaster recovery, visit the website [here](#).

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### **North Carolina Department of Insurance**

Visit the website [here](#) for information from the North Carolina Department of Insurance regarding disaster related information including emergency planning and tips for filing claims.

### **Rebuild NC**

This agency operates statewide and helps homeowners rebuild after natural disasters. The North Carolina Office of Recovery and Resiliency manages several programs that support long-term disaster recovery and resiliency including homeowner recovery, infrastructure recovery, affordable housing, resiliency, strategic buyout, and local government grants and loans. To apply for these programs, please visit their [website](#).

## **National Disaster & Recovery Resources**

### **Ready.Gov**

Ready.gov is a national public service campaign designed to educate and empower Americans to prepare, respond and mitigate emergencies including natural and man-made disasters. For preparedness resources and information on staying safe during and after a tornado, visit their website [here](#).

- Emergency Alerts: Alerts may be sent directly to your cell phone via text, phone call, or email. Click [here](#) to learn about the various forms of emergency alerts available.

### **Federal Emergency Management Agency (FEMA)**

Visit the FEMA website for information [here](#).

Find open shelters near you by texting SHELTER and your zip code to 4FEMA (43362).  
Example: Shelter 01234 (standard text message rates apply)

To Register for FEMA Disaster Assistance:

Online: [www.disasterassistance.gov](http://www.disasterassistance.gov)

Phone: 800-621-3362, TTY 800-462-7585

Please note, your area must first officially be declared a disaster area before FEMA can get involved.

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FEMA tips on how to find short term and long-term housing after a disaster can be found [here](#).

### **DisasterAssistance.gov**

DisasterAssistance.gov is a website that helps people apply for and receive federal assistance after a disaster. It also provides information and support to help with recovery following a disaster including tornadoes, storms, hurricanes, floods, or other natural disasters. Visit the website [here](#). The website has information on federal, state and local supports, grants and government assistance, community resources, help for [veterans](#) and individuals with [disabilities](#), [housing](#) and financial assistance, and more.

### **Veteran Affairs (VA) Home Loans - After a Disaster**

If you need help paying your mortgage after a disaster, the VA may help in the following ways:

- Ask loan holders to put a 90-day freeze on foreclosure.
- Encourage holders to waive late charges.

The VA may also be able to work with your servicers or loan holder to apply pre-payments already made to your upcoming payment. Click [here](#) for more information or call the VA at 844-698-2411.

### **HUD Disaster Relief Options for FHA Homeowners**

The U.S. Department of Housing and Urban Development (HUD) offers relief assistance for homeowners with a mortgage insured by the Federal Housing Administration (FHA). If your home or your ability to make your mortgage payments is impacted by a Presidentially Declared Major Disaster Area (PDMDA), you may qualify for relief assistance to help you keep your home. Click [here](#) for more information from HUD or connect with a HUD-participating housing counseling agency by calling 800-569-4287.

### **U.S. Small Business Administration**

The Small Business Administration (SBA) loans money to homeowners and renters whose homes have been damaged in a disaster. You may be eligible even if you do not own a business. To qualify for an SBA home loan your home must be in a presidentially declared disaster area, the loan must be for your primary home, and the loan cannot duplicate benefits from insurance policies or benefit programs. Before applying for an SBA disaster loan, you must register with FEMA. Visit the SBA website [here](#) to learn more.

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### **Rebuilding After a Tornado**

- Insurance information on recovering after a tornado can be found on the Insurance Information Institute website [here](#).

### **Disaster Legal Services by American Bar Association:**

The Disaster Legal Services Program, the ABA Young Lawyers Division (ABA YLD) and the Federal Emergency Management Agency (FEMA) provide immediate temporary legal assistance to disaster survivors at no charge. The purpose of Disaster Legal Services (DLS) is to provide legal assistance to low-income individuals who prior to or as a result of the disaster, are unable to secure legal services adequate to meet their disaster-related needs including but not limited to bankruptcy/debt, housing, public law, trusts and estates, and more.

- Phone: 888-743-5749
- Website:  
[https://www.americanbar.org/groups/young\\_lawyers/about/initiatives/disaster-legal-services/](https://www.americanbar.org/groups/young_lawyers/about/initiatives/disaster-legal-services/)

## **National Food Resources**

### **USDA Food and Nutrition Service (FNS)**

The FNS responds to active disasters by providing food assistance to those in need. The FNS may authorize [Disaster Supplemental Nutrition Assistance Program \(D-SNAP\)](#) when the President declares a major disaster with individual assistance. People who might not ordinarily qualify for the Supplemental Nutrition Assistance Program (SNAP, formerly the Food Stamp Program) may be eligible for D-SNAP if they have disaster related expenses, such as loss of income, damage to property, relocation expenses, and in some cases, loss of food due to power outages.

The FNS provides updates regarding SNAP recipients impacted by a disaster. Click [here](#) to view more about the response to current active disasters. Click [here](#) for information regarding food resources after a disaster.

### **USDA National Hunger Clearinghouse**

The [USDA National Hunger Clearinghouse](#) helps low-income people with food assistance. If you need help finding local food resources such as meal sites, food banks, and other social services, call 1-866-3-HUNGRY or 1-877-8-HAMBRE (Spanish) to speak with a representative. You can also text to the automated service at 914-342-7744 with a question that may contain a keyword such as "food," "meals," etc., to receive an automated

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response to local resources.

### **World Central Kitchen**

World Central Kitchen (WCK) is a non-profit organization that provides meals to people affected by humanitarian, climate, and community crises, including earthquakes. Click [here](#) to view current relief efforts and local food distribution sites.

### **Disaster Assistance.gov**

DisasterAssistance.gov has a fact sheet regarding food and water resources after a disaster. Click [here](#) to view.

## **National Mental Health Resources**

### **SAMHSA's Disaster Distress Helpline**

This helpline, through the Substance Abuse and Mental Health Services Administration (SAMHSA), can provide immediate crisis counseling to anyone who is experiencing emotional distress related to any natural or human-caused disaster. The help line is available 24 hours a day, 7 days a week at (800) 985-5990. You can also reach out via text message by texting "TalkWithUs" to 66746. You can find more information online [here](#). Click [here](#) for SAMHSA's disaster behavioral health resources. Click [here](#) for SAMHSA's survivors of disasters resource portal.

### **SAMHSA Behavioral Health Treatment Services Locator**

Visit the website [here](#).

The Behavioral Health Treatment Services Locator provides information and a search tool for behavioral health and substance abuse/addiction services in the United States and U.S. Territories. You can access the free and confidential treatment provider search tool using the link listed above. After completing the search criteria, you can view a list of treatment providers and detailed information about each provider.

You may also call (800) 662-4357 to receive free and confidential information about mental health and substance abuse treatment services in your area. This line is available 24 hours a day and 7 days a week.

### **Veterans Crisis Line**

If you are a Veteran in crisis or you're concerned about one, free, confidential support is available 24 hours a day, 7 days a week.

The Veterans Crisis Line is available by phone, text, or chat:

- Dial 988 then Press 1
- Send a text to 838255
- [Chat online](#)
- Support for deaf and hard of hearing: Call 1-800-799-4889

### **National Center for PTSD**

The National Center for PTSD (NCPTSD) offers many resources for survivors of natural disasters, including:

Self-Care After Disasters: Information on how to honor losses, practice helpful thinking, and build resilience. Click [here](#) for more information.

The NCPTSD also offers other resources, including information on practical help such as food, safety, medical care, and shelter, crisis counseling and skill-building, and trauma-focused treatment. Visit the website [here](#) for more information.

### **9-8-8 Lifeline**

The 988 Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24/7, 365 days a year. 9-8-8 is trained to assist with disaster distress and offers resources and guidance for survivors.

- Dial or text: 9-8-8
- Online chat: <https://988lifeline.org/chat/>
- Click [here](#) to see the disaster resources page

### **The National Child Traumatic Stress Network**

The National Child Traumatic Stress Network has online resources for families, parents, and young children about coping with traumatic experiences and stressors, including natural disasters. For more information, please visit their website [here](#).

### **National Alliance on Mental Illness - NAMI**

NAMI is a non-profit organization that provides education, support, and advocacy for



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people affected by mental illness including support groups, peer-support, and help navigating the mental health care system.

- Phone: 800-950-6246
- Text 'helpline' to 62640
- Chat online [here](#)
- Website: <https://www.nami.org/>

*This guide provides referrals to resources. It does not endorse or recommend the resource providers. While every effort is made to maintain current provider information, information may change without notice.*

## **Resources For Living**

The EAP is administered by Resources for Living, LLC. This material is for informational purposes only. Information is not a substitute for professional health care and is not meant to replace the advice of health care professionals. Contact a health care professional with any questions or concerns about specific health care needs.

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